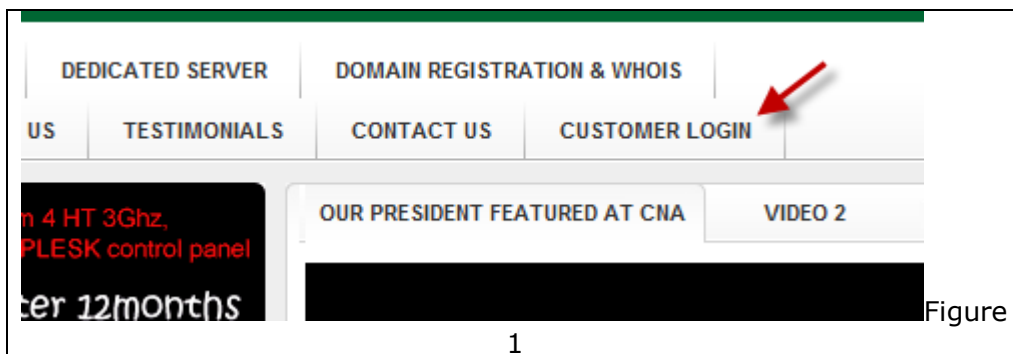
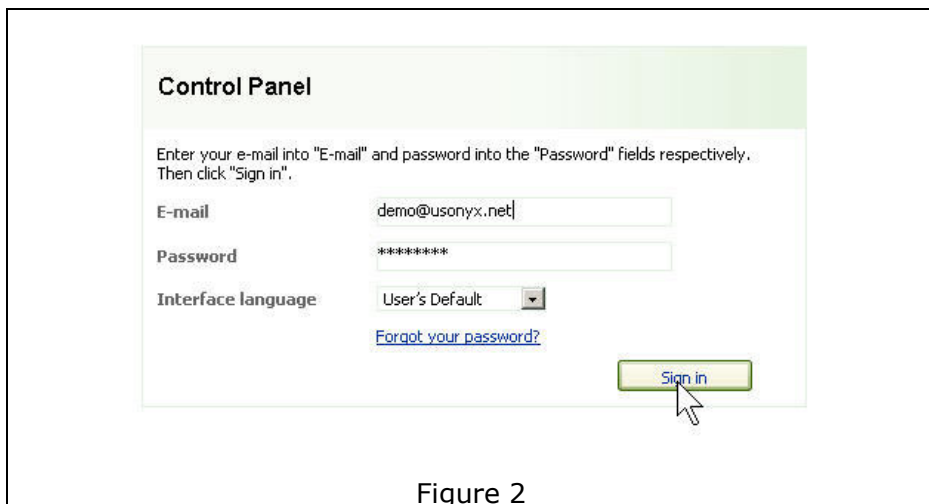


SHARED HOSTING PLAN GETTING STARTED GUIDE**Table of Contents**

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SHARED HOSTING PLAN GETTING STARTED GUIDE

 <p>The screenshot shows a website navigation menu with several items: 'DEDICATED SERVER', 'DOMAIN REGISTRATION & WHOIS', 'US', 'TESTIMONIALS', 'CONTACT US', and 'CUSTOMER LOGIN'. A red arrow points to the 'CUSTOMER LOGIN' link. Below the menu, there are promotional banners for 'PLESK control panel' and 'OUR PRESIDENT FEATURED AT CNA VIDEO 2'.</p>	<p>1. LOG IN TO THE CONTROL PANEL</p> <p>Open your Internet browser and enter http://www.usonyx.net and click on the customer login at the top right hand corner as shown in Fig 1.</p>
---	--

 <p>The screenshot shows the 'Control Panel' login form. It includes instructions: 'Enter your e-mail into "E-mail" and password into the "Password" fields respectively. Then click "Sign in".' The form has three input fields: 'E-mail' with 'demo@usonyx.net', 'Password' with '*****', and 'Interface language' with a dropdown menu set to 'User's Default'. There is a 'Forgot your password?' link and a 'Sign in' button with a mouse cursor over it.</p>	<p>2. USERID & PASSWORD</p> <p>Key your USERID you have used the email address and PASSWORD assigned during the account registration</p>
---	---

SHARED HOSTING PLAN GETTING STARTED GUIDE

The screenshot displays the USONYX HSPcomplete CONTROL PANEL interface. At the top, there is a navigation bar with 'System Mr. Demo Demo (5132-2792)', 'My Account Mr. Demo Demo', 'Upgrade Center', and 'Help'. The main content area is titled 'Mr. Demo Demo (5132-2792)' and features a 'Plesk News' section with updates on 'AWSTATS SUPPORT' and 'MOBILE IMP SUPPORT'. Below the news, a 'Tools' section contains icons for 'Edit', 'Report', 'Preferences', 'Permissions', 'Limits', 'IP Pool', 'Skeleton', 'Back up', 'Add New Domain', 'Domain Templates', and 'Traffic'. The 'Add New Domain' icon is highlighted with a mouse cursor. At the bottom, an 'Info' section shows '0 domains, 0 active domains, 0 B disk space used, 0 B traffic used', and a 'Domains' section shows 'No domains'.

Figure 3

3. LOOK FOR YOUR DOMAIN NAME

If you are unable to locate your domain name in this screen (figure 3) it is because a domain name is not assigned to the website during the registration process.

If you are able to locate your domain name at the bottom of this screen (figure 3) skip this step and move forward to step 5.

Otherwise click Add New Domain as shown in the picture.

SHARED HOSTING PLAN GETTING STARTED GUIDE

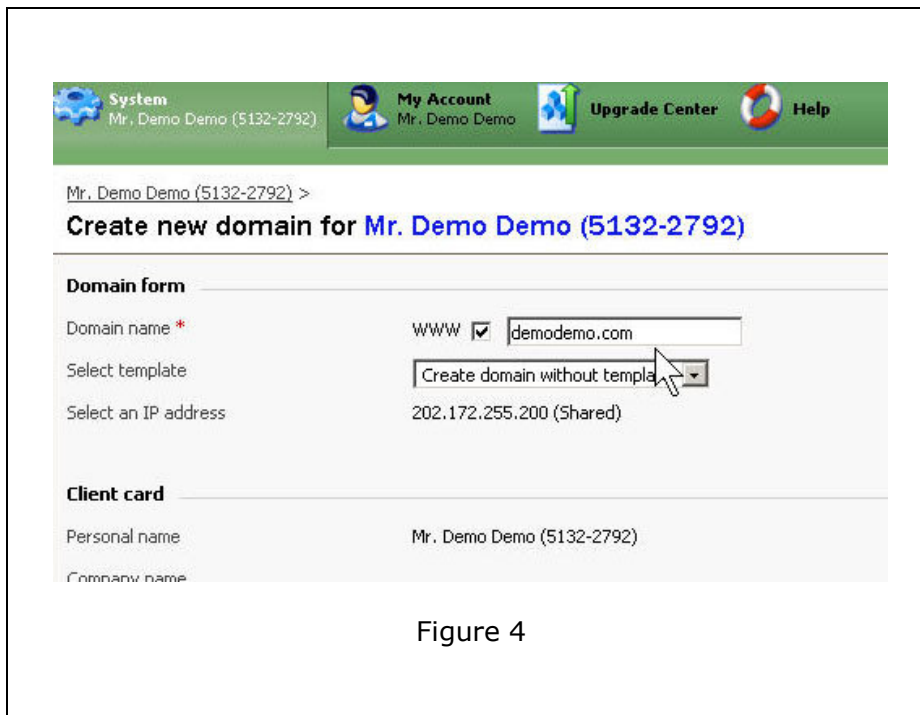


Figure 4

4. ADD NEW DOMAIN

Key in your registered domain or domain name registered elsewhere and clicks OK and proceeds to Step 7.

Please note if your domain name was registered elsewhere you will require updating your name servers with your registrar or previous web hosting provider in order to use it with your hosting at USONYX and ensure DNS hosting is subscribed for 2nd domain onwards (Charges are applicable). The following are the name servers

Name Server	IP-address
NS01.USONYX.NET	116.12.50.100
NS02.USONYX.NET	116.12.55.56
NS03.USONYX.NET	116.12.50.125
NS04.USONYX.NET	116.12.54.32

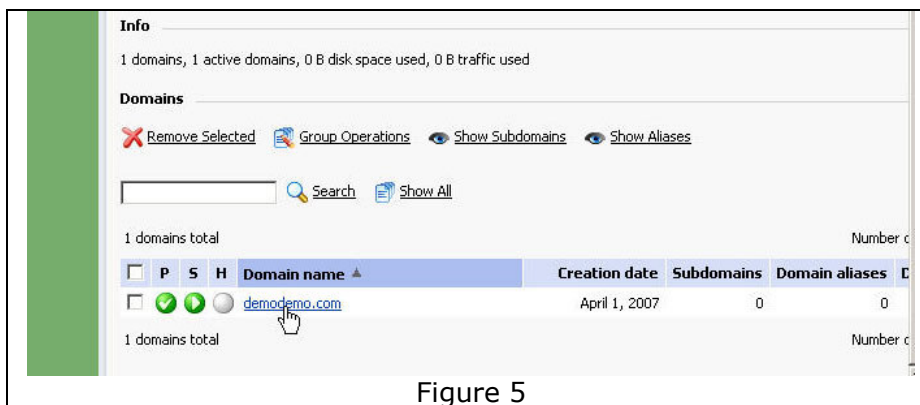


Figure 5

5. GO TO YOUR DOMAIN NAME

Click on the domain name as displayed at the bottom of the screen.

SHARED HOSTING PLAN GETTING STARTED GUIDE

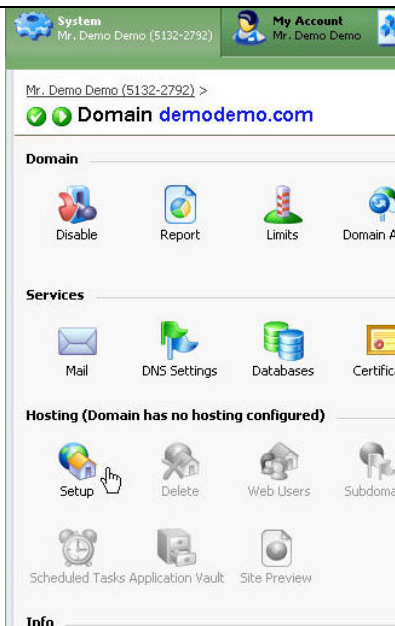
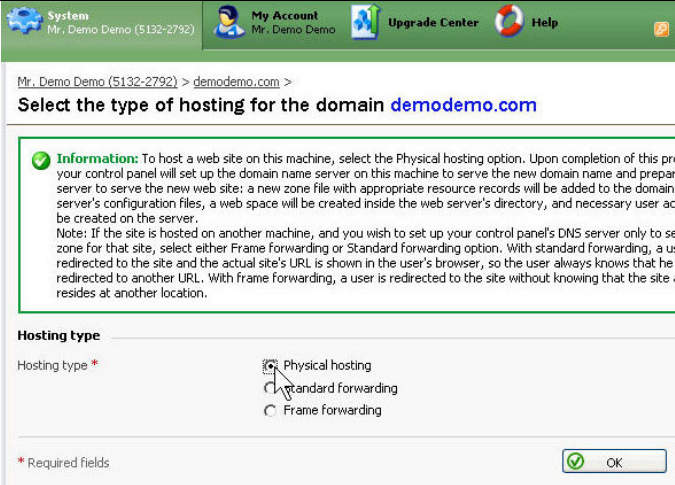


Figure 6

6. SETUP YOUR DOMAIN NAME
Click "SETUP" as shown figure 6.

SHARED HOSTING PLAN GETTING STARTED GUIDE



The screenshot shows a control panel interface for a shared hosting plan. At the top, there are navigation links for 'System', 'My Account', 'Upgrade Center', and 'Help'. The main heading is 'Select the type of hosting for the domain demodemo.com'. Below this, there is an information box with a green checkmark icon and text explaining the physical hosting option. The 'Hosting type' section contains three radio button options: 'Physical hosting' (which is selected), 'Standard forwarding', and 'Frame forwarding'. An 'OK' button is located at the bottom right of the form.

7. HOSTING TYPE

Subscribers should choose Physical Hosting unless you are not hosting your website with us.

Figure 7

SHARED HOSTING PLAN GETTING STARTED GUIDE

System
Mr. Demo Demo (5132-2792)

My Account
Mr. Demo Demo

Upgrade Center

Help

Use a single directory for housing SSL and non-SSL content

Account Preferences

FTP Login *

Old FTP password None

New FTP password

Confirm Password

Hard disk quota MB Unlimited

Shell access to server with FTP user's credentials Forbidden

Services

Apache ASP support

SSI support

PHP support

CGI support

Perl support

Python support

FastCGI support (Component was not installed)

Miva support (Component was not installed)

ColdFusion support (Component was not installed)

Web statistics None
(You do not have the permission to manage web statistics.)

Custom Error Documents

* Required fields

OK

Figure 8

8. SETUP YOUR WEBSITE

In this page, you will require to give your own FTP Login a USERID and PASSWORD and choose the essential service(s) require to support your website function for example, PHP support which is very common if you are using some PHP programs contributed by the outsource community.

If you are not sure, do not select any of these services.

SHARED HOSTING PLAN GETTING STARTED GUIDE

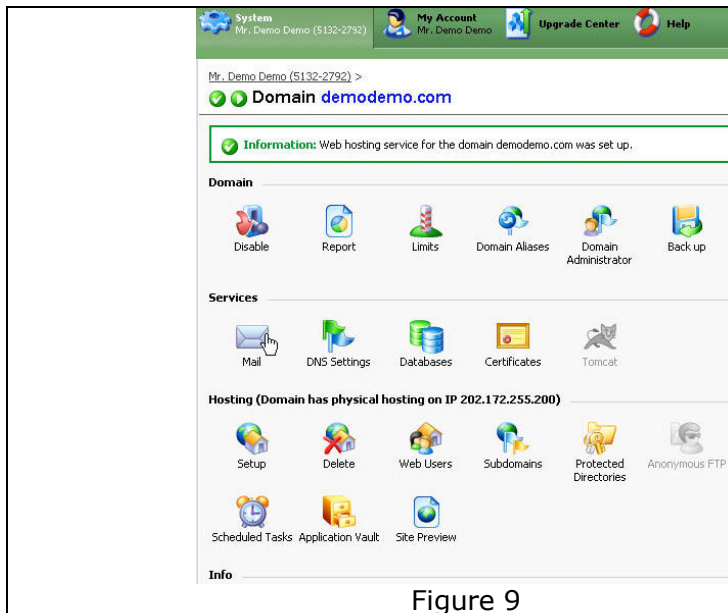


Figure 9

9. SETUP COMPLETED

Once your website has setup successfully it will bring you back to the main domain control panel as shown.

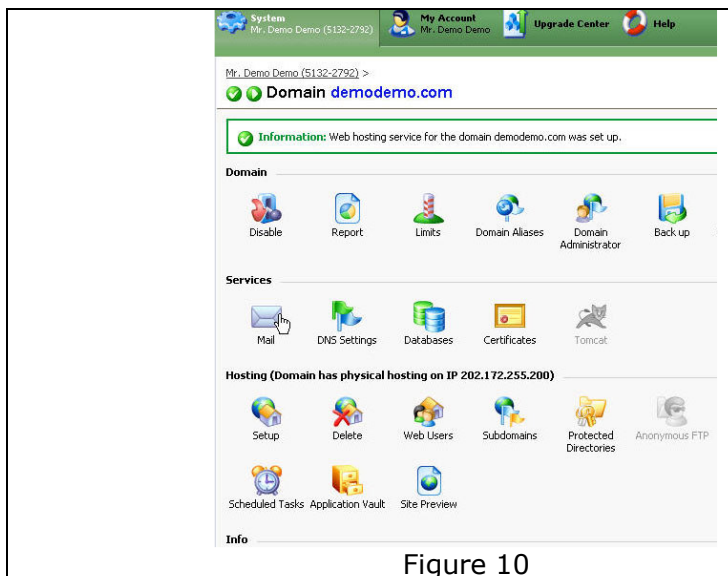
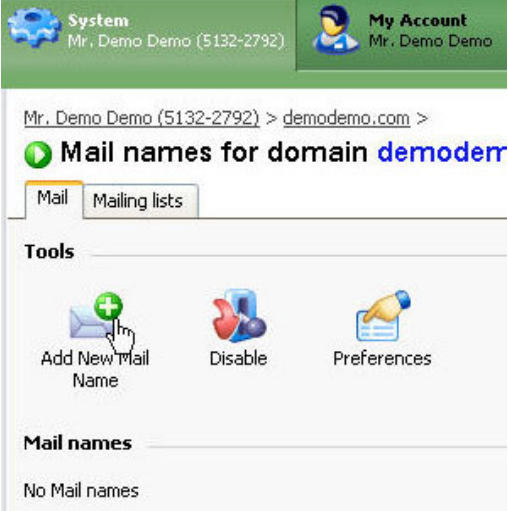


Figure 10

10. SETUP YOUR MAIL ACCOUNTS

Click "Mail" as shown at figure 10.

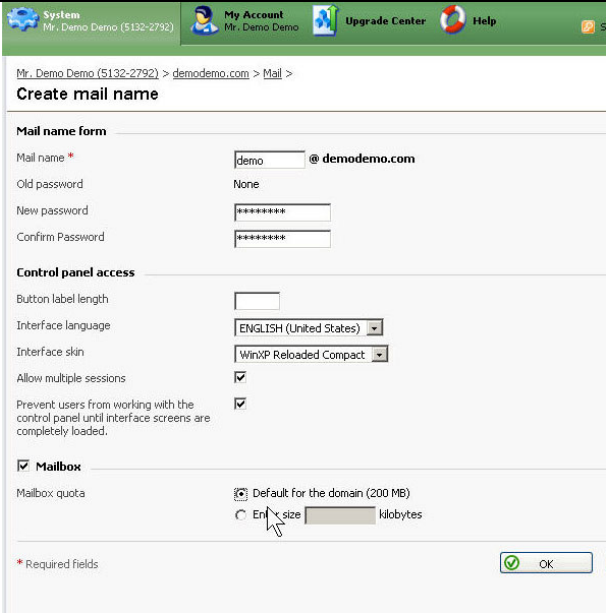
SHARED HOSTING PLAN GETTING STARTED GUIDE



11. ADD NEW MAIL NAME

This is where you add your email accounts and users.

Figure 11



12. SETUP YOUR MAILBOX

Key in the mail name and setup the mailbox quota if required (Default size is 200Mb)

Figure 12

SHARED HOSTING PLAN GETTING STARTED GUIDE

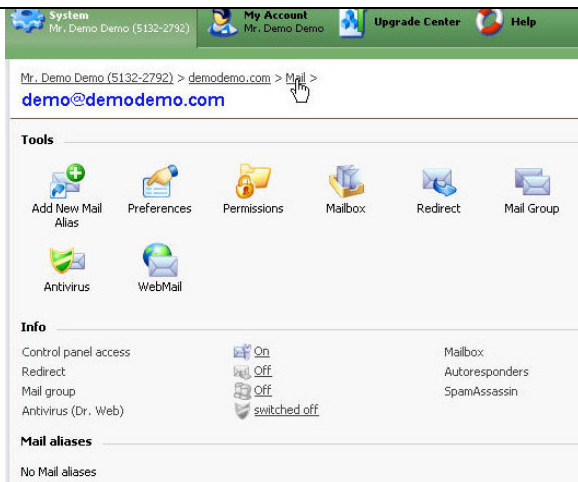


Figure 13

13. USE THE SHORTCUT

Use the shortcut key as shown in figure 13 to create the next mail account(s) from the mail service.

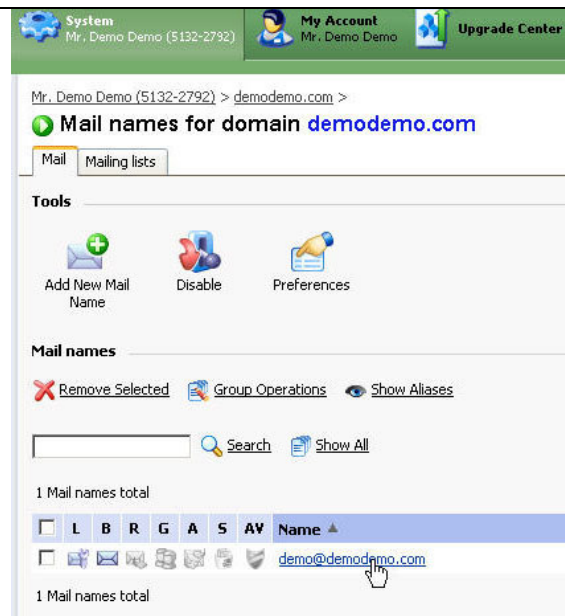


Figure 14

14. MAILBOXES

If you have created the mailbox successfully, the mail name appears in your control panel as Figure 14.

To understand how to configure your mail reading program like outlook, outlook express and etc, visit our "Knowledgebase" under SUPPORT Section at USONYX Website <http://www.usonyx.net>.

SHARED HOSTING PLAN GETTING STARTED GUIDE

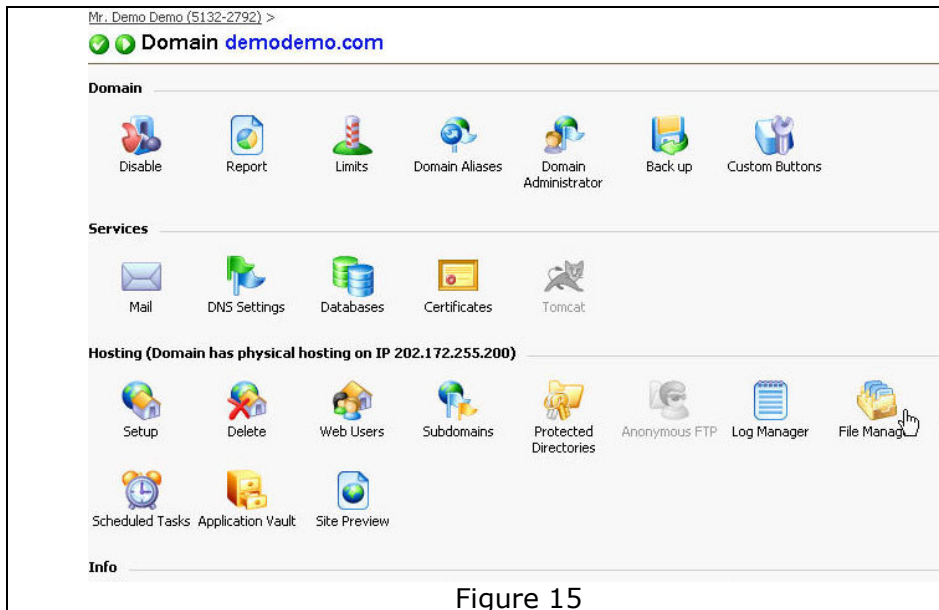


Figure 15

15. FILE MANAGER

The file manager shows all the files hosted in your subscription.

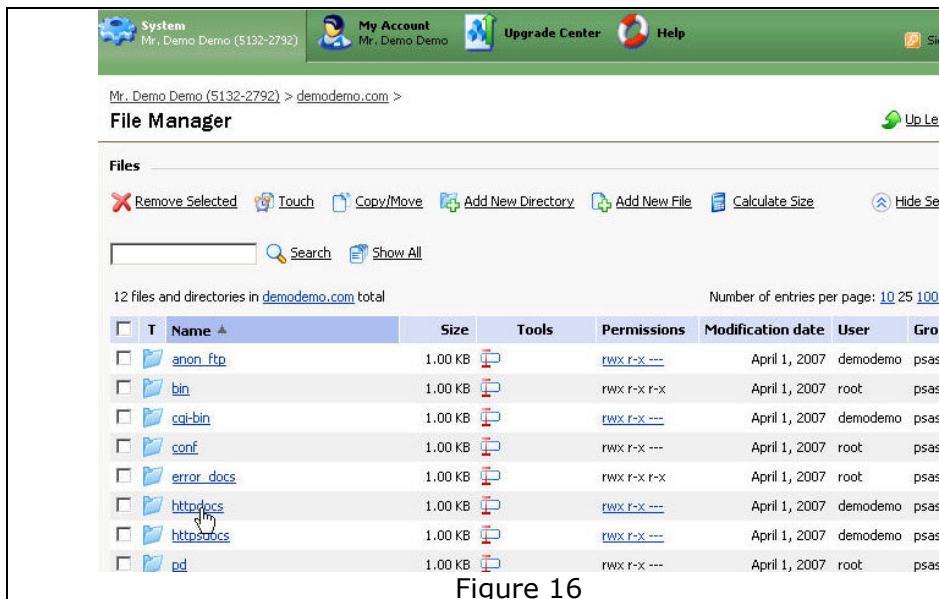


Figure 16

16. YOUR WEB ROOT FOLDER (/HTTPDOCS)

httpdocs is your web root folder and this is where you upload your files and publish them to the Internet.

SHARED HOSTING PLAN GETTING STARTED GUIDE

8 files and directories in [demodemo.com / httpdocs](#) total Number of entries per page

<input type="checkbox"/>	T	Name ▲	Size	Tools	Permissions	Modification date	Us
<input type="checkbox"/>		..	1.00 KB			April 1, 2007	roc
<input type="checkbox"/>		css	1.00 KB		rwx r-x r-x	April 1, 2007	de
<input type="checkbox"/>		img	1.00 KB		rwx r-x r-x	April 1, 2007	de
<input type="checkbox"/>		picture_library	1.00 KB		rwx r-x r-x	April 1, 2007	de
<input type="checkbox"/>		plesk-stat	1.00 KB		rwx r-x r-x	April 1, 2007	roc
<input type="checkbox"/>		test	1.00 KB		rwx r-x r-x	April 1, 2007	de
<input type="checkbox"/>		favicon.ico	3.00 KB		rwx r-x r-x	April 1, 2007	de
<input type="checkbox"/>		index.html	7.00 KB		rwx r-x r-x	April 1, 2007	de

8 files and directories in [demodemo.com / httpdocs](#) total Number of entries per page

Figure 17

17. THE INDEX FILE

The 1st file to be displayed in your web known as index file should be either in index.html, index.htm, index.shtml or index.php uploaded into the httpdocs folder.

System
Mr. Demo Demo (5132-2792)

My Account
Mr. Demo Demo

Upgrade Center

Help

Mr. Demo Demo (5132-2792) > [demodemo.com](#) >

File Manager

Files

Remove Selected Touch Copy/Move Add New Directory Add New File Calculate Size

Search Show All

8 files and directories in [demodemo.com / httpdocs](#) total Number of entries per page

<input type="checkbox"/>	T	Name ▲	Size	Tools	Permissions	Modification date	Us
<input type="checkbox"/>		..	1.00 KB			April 1, 2007	roc
<input type="checkbox"/>		css	1.00 KB		rwx r-x r-x	April 1, 2007	der
<input type="checkbox"/>		img	1.00 KB		rwx r-x r-x	April 1, 2007	der
<input type="checkbox"/>		picture_library	1.00 KB		rwx r-x r-x	April 1, 2007	der
<input type="checkbox"/>		plesk-stat	1.00 KB		rwx r-x r-x	April 1, 2007	roc
<input type="checkbox"/>		test	1.00 KB		rwx r-x r-x	April 1, 2007	der
<input type="checkbox"/>		favicon.ico	3.00 KB		rwx r-x r-x	April 1, 2007	der

Figure 18

18. ADD NEW FILE

At file manager you can add/upload a new file or replace the file by clicking "Add New File". We do not recommend using this function if you have many files for uploading, try FTP instead.

SHARED HOSTING PLAN GETTING STARTED GUIDE

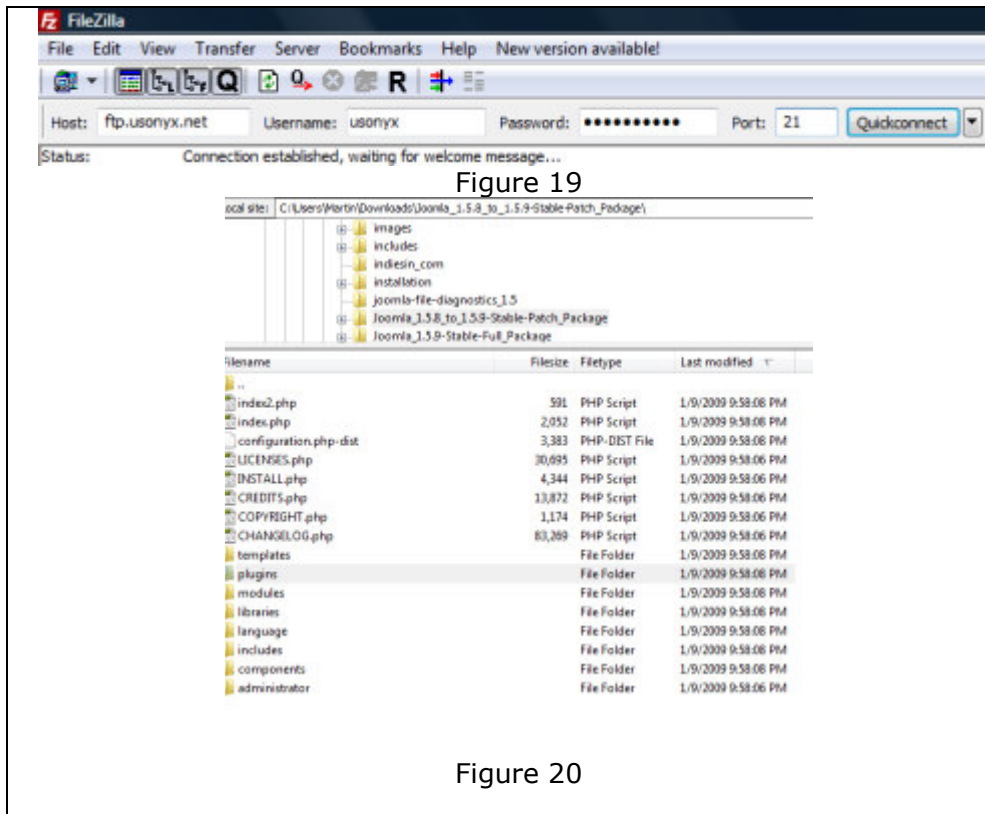


Figure 20

19. FTP

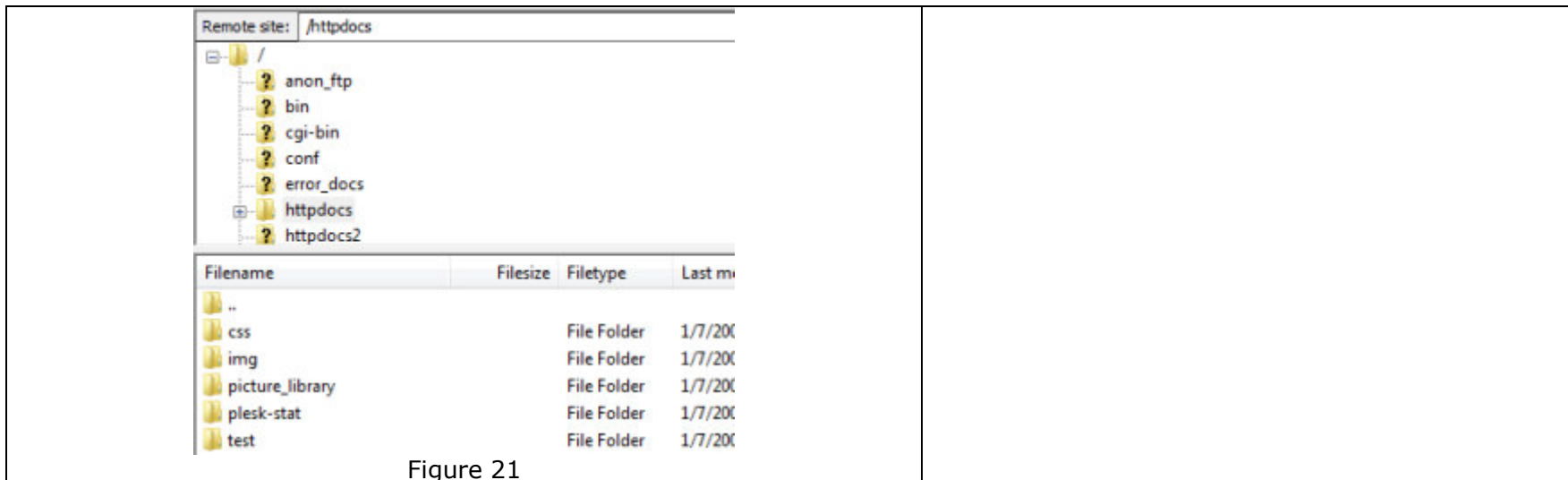
As we have mentioned, FTP is the most common method uploading files to your website. We recommend downloading software like FILEZILLA from <http://filezilla-project.org/> .

Open up your FILEZILLA Client FTP program and enter your FTP Address, FTP Login and Password as shown on Figure 19. FTP URL should be "yourdomainname.com" without the www in front. FTP Login and Password was created earlier at Step 8.

Figure 20 Shows the left Windows of the program which is your local computer directory and figure 21 shows the right windows of the program which is your remote directory (your directory in our share server)

To upload file(s) you may click your left button mouse, hold it and drag it over.

SHARED HOSTING PLAN GETTING STARTED GUIDE



SHARED HOSTING PLAN GETTING STARTED GUIDE



Figure 22

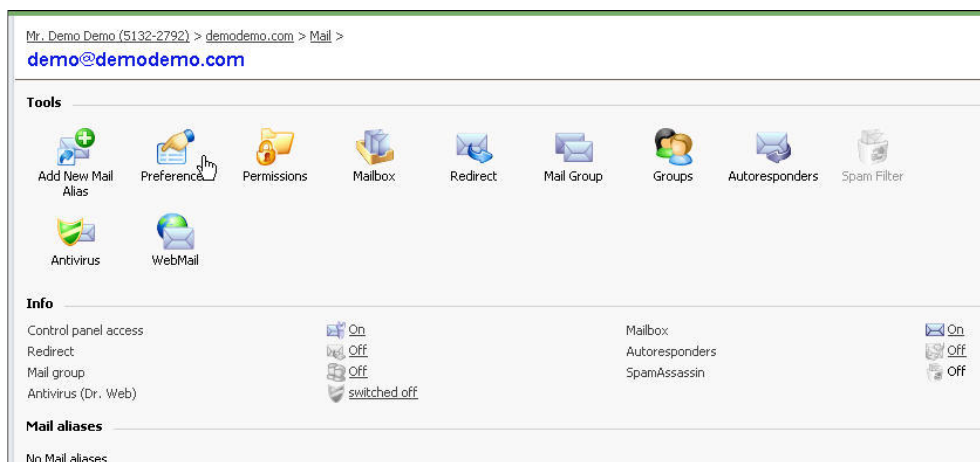


Figure 23

21. ADMINISTRATE INDIVIDUAL EMAIL ACCOUNT

Users can easily administrate their own email account without informing the Administrator. Login via <https://yourdomainname.com:8443> (example: <https://demodemo.com:8443>) using your email account as USERID and PASSWORD.

If login is successful, you will see the control panel as shown at Figure 23. You will be able to manage your password via Preference, Redirect(Forwarding) and vacation messages via Autoresponders.

SHARED HOSTING PLAN GETTING STARTED GUIDE



Figure 22

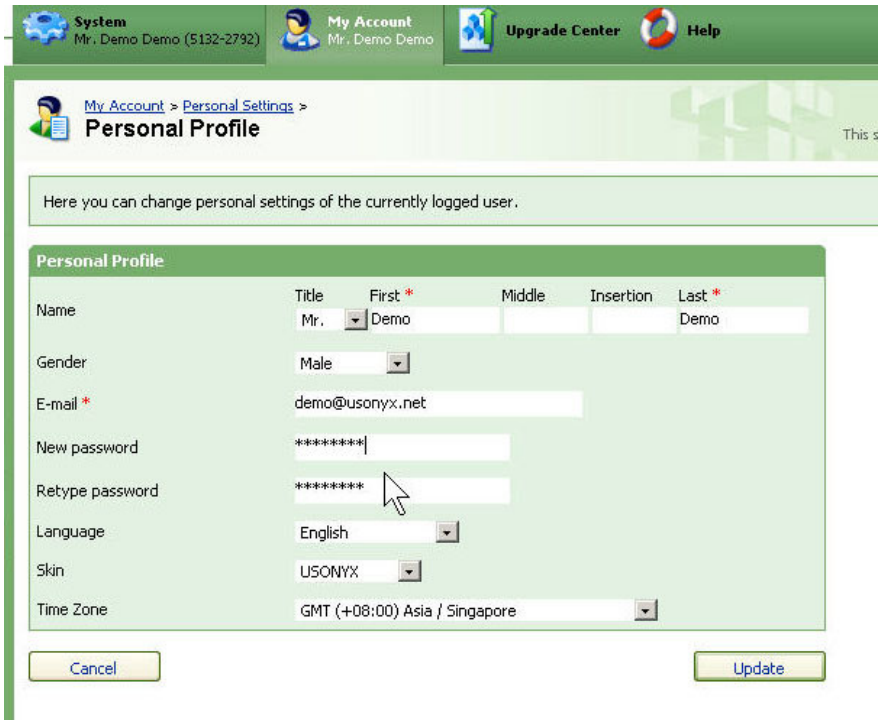
22. USING WEBMAIL

Reading and sending mails have never been so easy using webmail. As long you have a computer with internet access you can conveniently access your mailbox from an internet browser.

Type in **webmail.yourdomainname.com** and you will see the login screen as shown at Figure 22 enter your email address as Username and Password to check your mail.

Webmail Interface may vary between Linux and Windows Shared Hosting.

SHARED HOSTING PLAN GETTING STARTED GUIDE



The screenshot shows a control panel interface with a green header. The header contains four icons: 'System' (Mr. Demo Demo (5132-2792)), 'My Account' (Mr. Demo Demo), 'Upgrade Center', and 'Help'. Below the header, the breadcrumb 'My Account > Personal Settings >' is visible, followed by the title 'Personal Profile'. A message states: 'Here you can change personal settings of the currently logged user.' The main content area is titled 'Personal Profile' and contains the following fields:

Name	Title	First *	Middle	Insertion	Last *
	Mr.	Demo			Demo

Gender: Male
E-mail *: demo@usonyx.net
New password: *****
Retype password: *****
Language: English
Skin: USONYX
Time Zone: GMT (+08:00) Asia / Singapore

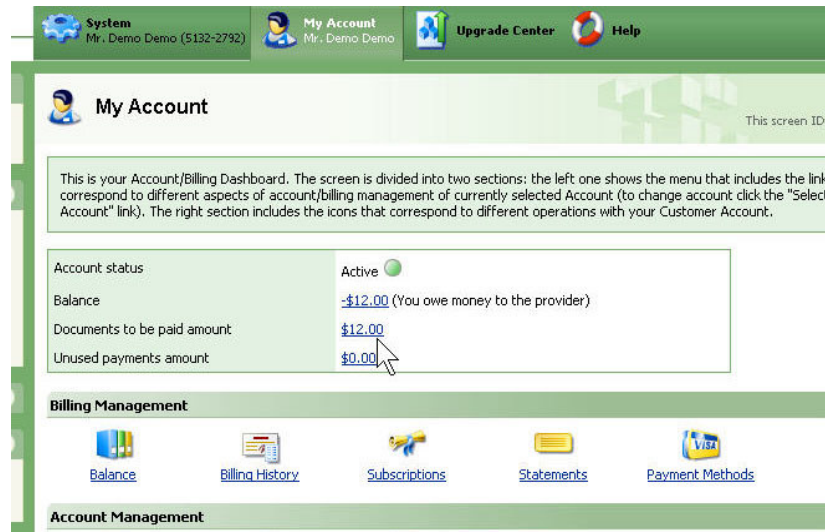
Buttons: Cancel, Update

23. CHANGING YOUR PASSWORD FOR CONTROL PANEL

Go to "My Account" click on "Personal Profile" under Personal Settings. Click "Edit" and you update your password as shown at Figure 23.

Figure 23

SHARED HOSTING PLAN GETTING STARTED GUIDE



System
Mr. Demo Demo (5132-2792)

My Account
Mr. Demo Demo

Upgrade Center **Help**

My Account This screen ID:

This is your Account/Billing Dashboard. The screen is divided into two sections: the left one shows the menu that includes the link correspond to different aspects of account/billing management of currently selected Account (to change account click the "Select Account" link). The right section includes the icons that correspond to different operations with your Customer Account.

Account status: Active ●

Balance: -\$12.00 (You owe money to the provider)

Documents to be paid amount: \$12.00

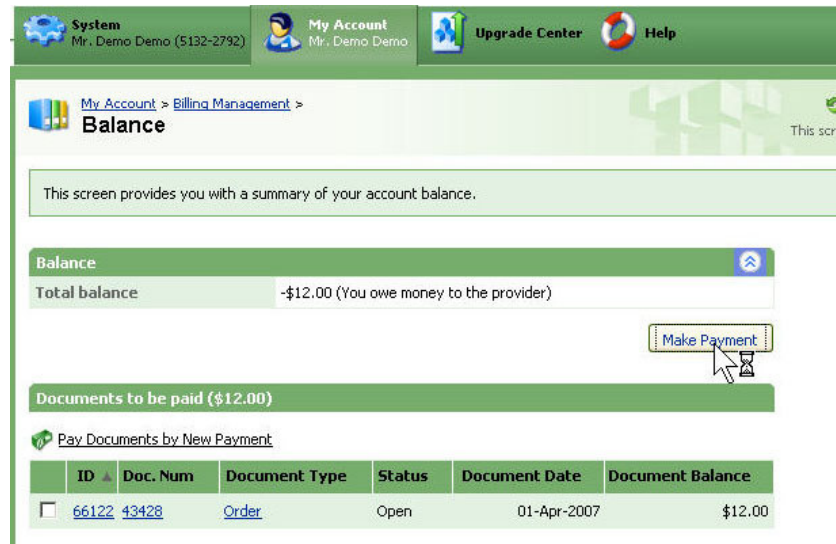
Unused payments amount: \$0.00

Billing Management

Balance Billing History Subscriptions Statements Payment Methods

Account Management

Figure 24



System
Mr. Demo Demo (5132-2792)

My Account
Mr. Demo Demo

Upgrade Center **Help**

My Account > Billing Management > Balance This screen ID:

This screen provides you with a summary of your account balance.

Balance

Total balance: -\$12.00 (You owe money to the provider)

Make Payment

Documents to be paid (\$12.00)

Pay Documents by New Payment

ID	Doc. Num	Document Type	Status	Document Date	Document Balance
<input type="checkbox"/>	66122 43428	Order	Open	01-Apr-2007	\$12.00

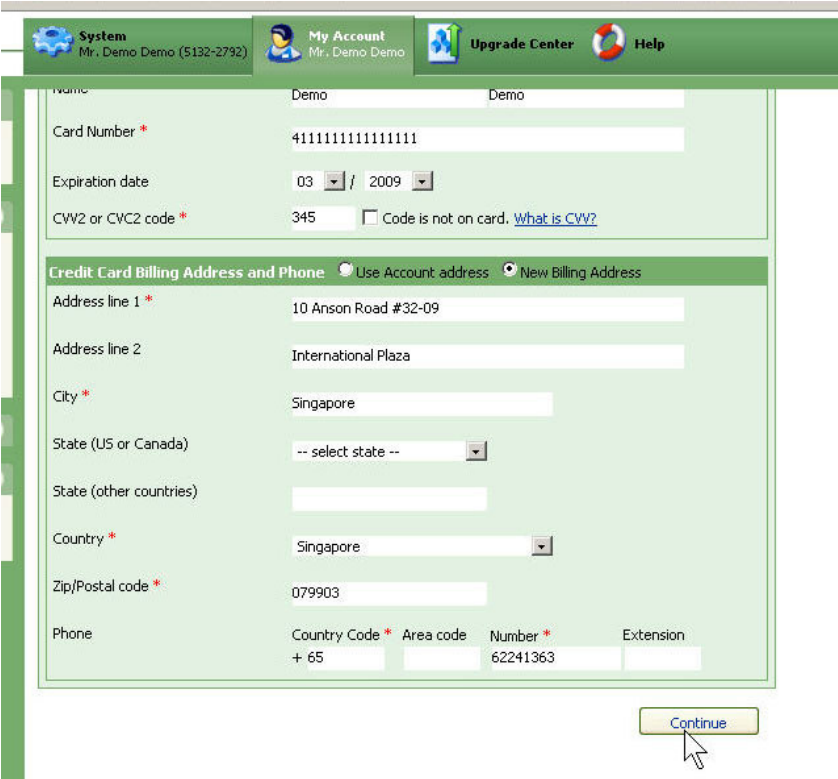
Figure 25

24. MAKING PAYMENT ONLINE USING CREDIT CARD

Making online using your control panel is convenient. Under "My Account" click on the amount shown under "Documents to be paid amount" as shown at Figure 24.

Next, click "Make Payment" to proceed.

SHARED HOSTING PLAN GETTING STARTED GUIDE



The screenshot shows a web interface with a green header bar. The header contains four items: 'System Mr. Demo Demo (5132-2792)', 'My Account Mr. Demo Demo', 'Upgrade Center', and 'Help'. Below the header, there are two rows of text input fields, both containing the word 'Demo'. The main form area is titled 'Credit Card Billing Address and Phone' and has two radio buttons: 'Use Account address' (selected) and 'New Billing Address'. The form contains the following fields: 'Card Number *' (4111111111111111), 'Expiration date' (03 / 2009), 'CVW2 or CVC2 code *' (345) with a checkbox 'Code is not on card.' and a link 'What is CVW?'. The address section includes: 'Address line 1 *' (10 Anson Road #32-09), 'Address line 2' (International Plaza), 'City *' (Singapore), 'State (US or Canada)' (-- select state --), 'State (other countries)', 'Country *' (Singapore), and 'Zip/Postal code *' (079903). The phone section includes: 'Country Code *' (+ 65), 'Area code', 'Number *' (62241363), and 'Extension'. A 'Continue' button is located at the bottom right of the form, with a mouse cursor pointing to it.

Now click in your credit card information **for Master or VISA Credit Card** only and choose the appropriate billing address if your account address is different from your credit card registered address. Click "Continue" to complete the entire online payment process.

Figure 26

SHARED HOSTING PLAN GETTING STARTED GUIDE

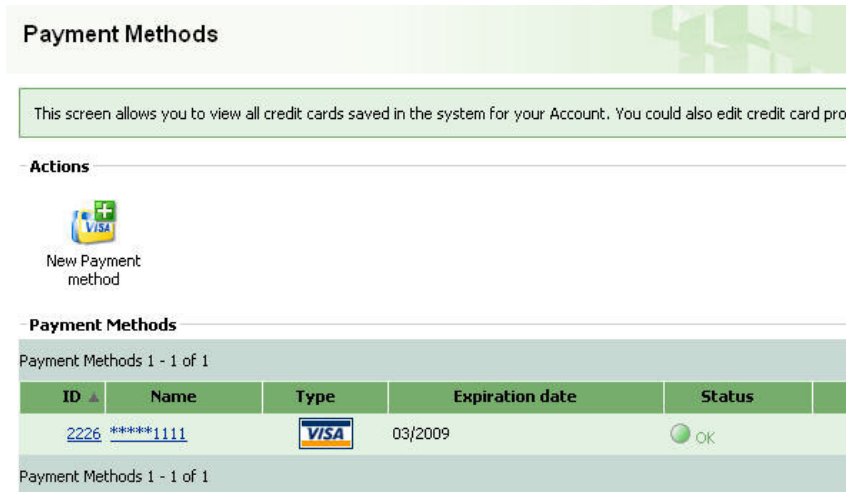


Figure 27

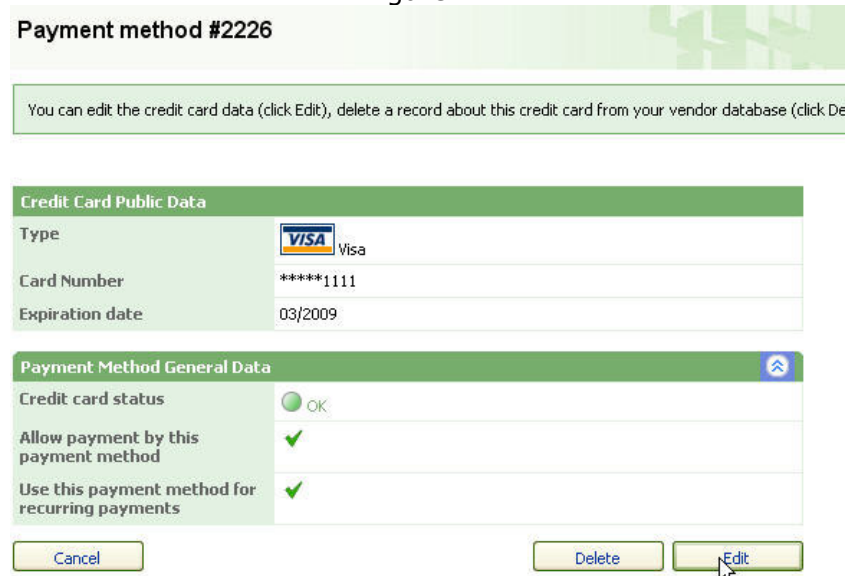


Figure 28

25. DISABLE RECURRING PAYMENTS

The credit card you have used for online payment successfully will be enrolled automatically for settlement of any recurring payments.

If you do not wish to enable this function under "My Account" click on Payment Methods, select the credit card captured by the system.

Click Edit as shown on Figure 28.

SHARED HOSTING PLAN GETTING STARTED GUIDE

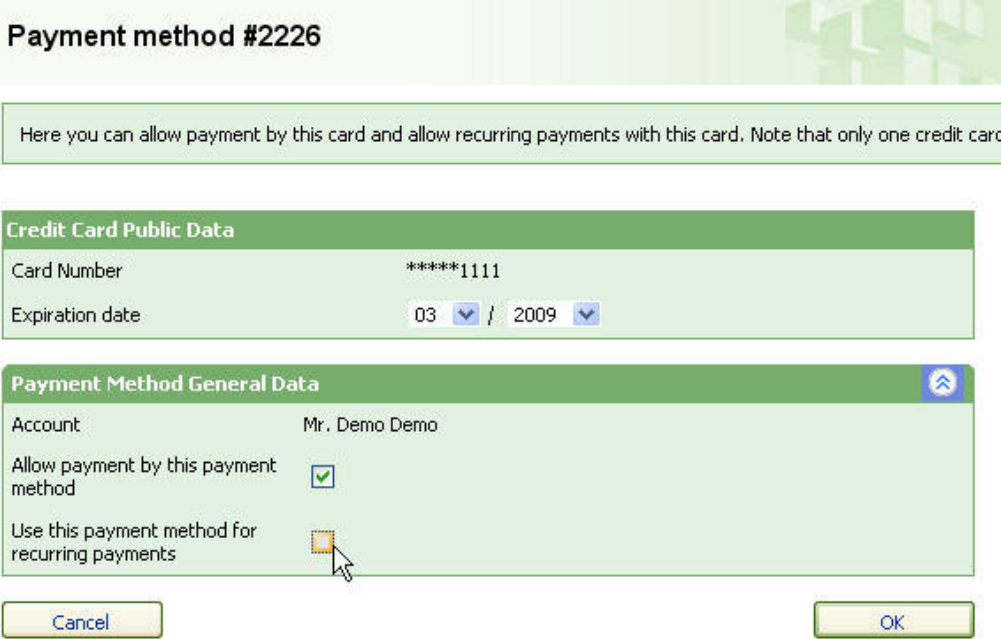
 <p>Payment method #2226</p> <p>Here you can allow payment by this card and allow recurring payments with this card. Note that only one credit card</p> <p>Credit Card Public Data</p> <p>Card Number: ****1111</p> <p>Expiration date: 03 / 2009</p> <p>Payment Method General Data</p> <p>Account: Mr. Demo Demo</p> <p>Allow payment by this payment method: <input checked="" type="checkbox"/></p> <p>Use this payment method for recurring payments: <input type="checkbox"/></p> <p>Cancel OK</p>	<p>Uncheck the box for "Use this payment method for recurring payments" to disable the function.</p> <p>Please note that if you have this function disabled, you will need to pay all renewal orders manually from Control Panel.</p>
--	---

Figure 29

All information in this GETTING STARTED GUIDE is current at the time of publication. USONYX reserves the rights to make changes at any time as part of policy in continual product improvement may be carried out.

This material applies to Shared Hosting plans and explanations of optional as well as standard features are included. As a result, you may find the material in this guide does not apply to your specific plan.

SHARED HOSTING PLAN GETTING STARTED GUIDE

GETTING SUPPORT

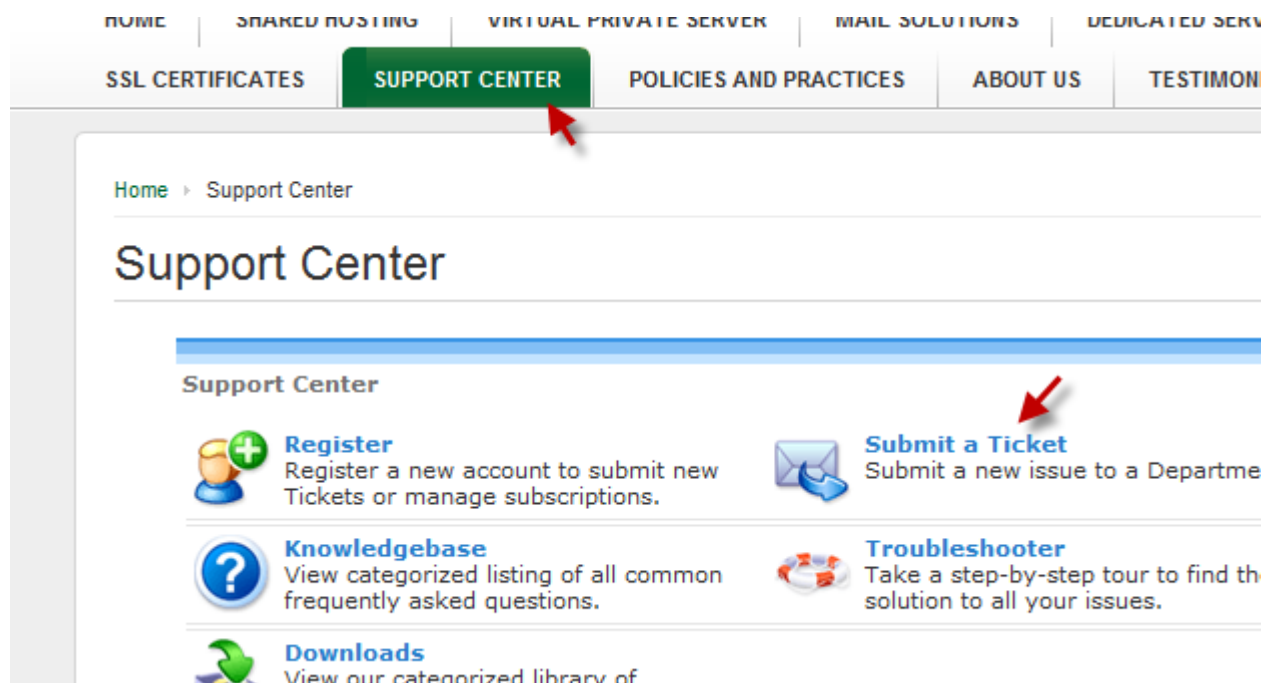
Phone Support:

We do not provide Telephone Support for Shared Hosting Plan. However, should you need to contact us please dial +65 6223 1838 and press 2 for support department.

To ensure we are able to provide support quickly please have your Account ID, Subscription ID and the errors you've encountered before calling us.

Submit a Trouble Ticket:

To submit a ticket is easy, go to our website at <http://www.usonyx.net> and click on "Support Center" as shown here.



You will receive a ticket number if the ticket has been submitted successfully.

SHARED HOSTING PLAN GETTING STARTED GUIDE

Support Live Chat:

Alternatively, you can also use our Support Live Chat at our Support Center to speak to our engineer online.

Support Center

The screenshot displays the Support Center interface. On the left, there are four main navigation options: **Register** (with a plus icon), **Submit a Ticket** (with an envelope icon), **Knowledgebase** (with a question mark icon), and **Downloads** (with a folder icon). Below these are two tables: **Popular Troubleshooter Categories** and **Popular Files**.

Popular Troubleshooter Categories	Views
Email Troubleshooting	2835

Popular Files	Downloads
Spam Control Bill 2007	465
Thunderbird	448
	...

On the right side, there is a **Login** form with fields for Email, Password, and a Remember Me checkbox, along with a [Lost Password] link and a Login button. Below the login form is a **Search** section with a search input field, a Search button, and a dropdown menu currently set to "-- Entire Support Site --". At the bottom right, there is a **Live Support ONLINE** indicator with a person icon and a red arrow pointing to it.